

Global Thinking, Inc. www.globalthinking.com

January 23, 2002

Attorney General John Ashcroft US Department of Justice, 950 Pennsylvania Avenue, NW Washington, DC 20530-0001

Dear Mr. Ashcroft:

I want you to know that I have been a Microsoft supporter from the beginning of this lawsuit and will continue to be afterwards. I hope that the settlement that has been proposed goes through so that we can end this matter and let Microsoft get back to business.

Virginia Giglio, Ph.D.

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President

I run a web design firm and since our inception we have depended solely on Microsoft products. Ending this case will mean that my entire company can breathe a sigh of relief and stop worrying about what will happen to the everyday operations of our business. I feel that building a stronger relationship between Microsoft and other software developers will be beneficial for everyone. By having Microsoft share its code with other developers while at the same time designing Windows to have increased compatibility with outside programs is advantageous to the entire IT industry. We have experienced this first-hand here at Global Thinking, Inc. while building the award-winning web site for one of our lines of business, NATIVECULTURE.COM - a comprehensive portal site for Native American resources on the Internet.

I request that this settlement be finalized as soon as possible because three years is far too long to make such a large part of our economy wait for a decision that affects them directly. The IT industry as a whole needs this situation resolved - this settlement is the key to doing it soon.

Sincerely,

Virginia Giglio, Ph.D.

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President, Global Thinking, Inc.

cc: Representative Robert Wexler